

General

When you use the website <https://pops.one>, or any applications, Discord bots, faucets, dashboards, platforms, and digital tools developed or operated by P-OPS Team (collectively referred to as the "Services"), we may collect certain identifiable information about you. We do this to improve our services, contact you, or verify your identity.

Personal information such as your name, address, email address, and other personally identifiable details that you provide to us will not be sold, rented, distributed, or otherwise made commercially available to third parties except as described in this policy. By accepting the terms of use and this data protection declaration, you agree to the use of your personal data.

We collect, store, and process personal data exclusively in accordance with applicable legal provisions. We only do this to the extent necessary to fulfill our contractual obligations with you or to provide the products and services offered through our Services. This also includes storing data for possible warranty claims after a contract is fulfilled.

P-OPS Team accepts no responsibility or liability for the security of your data when it is transmitted over the Internet. Your actions while using our Services may be recorded and analyzed for various purposes, including security, marketing, and system monitoring.

Types of Data We Collect

Because our Services include various applications, bots, and tools, the data we collect depends on how you interact with us:

- **Website and Dashboard Users:** When you visit our websites or access our dashboards, details like your IP address, browser type, operating system, and access times are automatically registered by our web servers. If you connect a digital wallet, we may log your public wallet address.
- **Discord Bot Users:** When you interact with our Discord bots, we may collect your Discord user ID, username, server (guild) IDs, channel IDs, and the specific commands or inputs you submit to the bot.
- **Faucets and Blockchain Tools:** When you use our faucets or interact with our blockchain applications, we collect your public wallet address and transaction data to process requests and prevent system abuse.

Purpose of the Data Collection

We only use your personal information for the following specific purposes:

- To serve as a basis for future information about the services and products offered by P-OPS Team and to improve their overall quality.
- To manage our relationship with you as a user or customer.
- To comply with our legal obligations, such as national and international legal, regulatory, and internal security requirements, including verifying user identity for certain features.
- For other legitimate business purposes, including marketing and promotional activities, technical administration, research and development of our Services, and analyzing user behavior and navigation across our platforms.

Contact

When you communicate with us by email or through a contact form, the data you provide (such as your email address, name, telephone number, or any personal data within the communication) will be processed and stored by us. We use this information to answer your questions or handle necessary business communications. We delete this data once it is no longer necessary to keep, unless there are statutory storage requirements or legal limitation periods that we must respect.

Protection of Personal Data

The protection of your personal data is a primary focus of our activities. We use appropriate technical, organizational, and administrative security measures to protect the information we store against loss, misuse, unauthorized access, disclosure, alteration, and destruction. We do not disclose or sell your personal information to third parties because we care about your privacy and our reputation. We will retain your information only where necessary or required by applicable laws and regulations for the purposes in question, such as protecting the personal safety of our users and employees, or protecting the rights and intellectual property of P-OPS Team.

Logfiles

When you access our websites or digital platforms, the type and version of your browser are transmitted by your internet browser and stored in log files on the hosting server. The IP addresses of users are deleted or made anonymous after you finish using the session. In the case of anonymization, the IP addresses are altered so that individual details of personal or factual circumstances cannot be assigned to an identifiable natural person without a disproportionate amount of time, money, and effort. This anonymous usage data forms the basis for statistical evaluations to improve our Services and make them more user-friendly. This data is never merged with other data sources.

Google Analytics and Third-Party Services

Our website uses Google Analytics, a web analytics service provided by Google Inc. Google Analytics uses cookies that allow us to analyze how the website is used, helping us optimize our technical performance, user experience, and marketing.

The information generated by the cookie about your use of the website is usually transmitted to a Google server in the USA and stored there. Because IP anonymization is active on our platforms, your IP address will be shortened by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area before transmission. The full IP address will only be sent to a Google server in the USA and shortened there in exceptional cases.

On behalf of the site operator, Google uses this information to evaluate your use of the platform, compile reports on website activity, and provide other services related to website and internet use. The legitimate interest in this data processing lies in optimizing our platform and adapting content. The interests of our users are protected by this pseudonymization.

You can prevent Google Analytics from collecting data by adjusting the cookie settings in your browser. However, please note that doing so may limit your ability to use all the functions of our Services. You can also object to the collection and storage of your data at any time with effect for the future by downloading and installing the browser plug-in available at:

<https://tools.google.com/dlpage/gaoptout>.

We emphasize that we have IP anonymization active on our website using the parameter `{'anonymize_ip': true}`.

Further information on data use by Google, as well as setting and objection options, can be found in Google's data protection declaration at <https://policies.google.com/privacy> and in their ad settings at <https://adssettings.google.com/authenticated>.

Our applications and bots may also interact with third-party APIs, such as the Discord API.

These external platforms have their own independent privacy policies, and we encourage you to review them.

Cookies and Tracking Technologies

A cookie is a small file stored on your computer's hard drive. It helps a website recognize your computer when you visit again and can contain information about your preferences from previous visits.

We collect, process, and analyze data about the use of our Services. Traffic data includes information relating to visitors, as well as data used in communication fields to send, forward, or deliver messages. We use cookies and similar tracking technologies to provide you with products and services, administer our marketing, ensure a safe online experience, measure performance, and make our content more relevant to you.

This data is not used to identify individual visitors. You can adjust the security settings of your internet browser to accept or reject cookies. If you choose to turn off cookies, you may still use our platforms, but access to some features and areas of our Services may be significantly limited.

Changes to the Privacy Policy and Cookie Policy

P-OPS Team may periodically post updates to this Privacy Policy on this page. When required by law, we will notify you of any material changes to how we handle your data.

Contact for Privacy

The responsible body for the collection, processing, and use of personal data under this policy is:

P-OPS Team, Pangaea Operations corp.
Suite 102, Bank Lane & Bay Street

P.O. Box CB-13937
Nassau, The Bahamas
contact@pops.one